

Summary on the Department of Health NASCIS Data Release - Provisional benchmarking for National Indicator Set

Data for the year 2010-2011

Summary

Six of the former National Indicators are currently benchmarked. Of those, five are carried forward into this year's ASCOF (Adult Social Care Outcomes Framework) which replaces the old National Indicator Set. One of those (NI 125) does not lend itself to comparisons (i.e. 'good performance' is not well defined).

All indicators with an interpretable direction of travel, have improved.

Of the four NOMs that can be compared, three are in the top quartile of London Boroughs. The other (survey) measure is above average.

One result was the best in London (NI 135: Carers) with the NI 146: LD Employment result coming second.

Of the five PIs that can be benchmarked, our relative position in London has risen from an average of 9th best position to 6th best. This will change slightly as there are two authorities whose data is not yet reported this year.

A more detailed analysis follows.

DETAILED RESULTS

INDICATOR	RESULT THIS YEAR	Rank this year	RESULT LAST YEAR	Rank last year	RESULT 2 YRS AGO	Rank 2 yrs ago
NI 125 (NOM 2B)	79.6%	n/a	83.6%	n/a	77.7%	n/a
Rehabilitation following hospital discharge – clients still living at home 91 days later This indicator includes reablement and rehab from the HART team at Northwick Park, for older people discharged from hospital during October to December ONLY. CQC and more recently Dept Health have not been able to agree on the interpretation of the results. A very high figure could indicate only the ‘easiest’ cases are being offered rehabilitation/reablement, whereas a very low figure could mean clients are being referred inappropriately. The data collected separately about reablement will give a much richer understanding of the success of reablement services than this indicator does.						
NI 127 (NOM 1A)	18.2 score Change of definition	11 of 31	60.7%	23 of 32	n/a	n/a
National User Survey – Quality of Life This indicator has changed its definition to become a composite measure of ‘quality of life’, encompassing the results of several questions. Compared to the equipment survey done the previous year, our results have improved markedly, though many authorities are ‘bunched together’ with similar scores. The top quartile score is 18.3.						
NI 130 (NOM 1C)	38.8% top quartile	8 of 31	22.2% top quartile	4 of 33	14.1% top quartile	3 of 32
Personalisation - % of clients and carers with personal budgets and direct payments While we remain top quartile in London, our relative position has slipped. The highest provisional results in London are now Richmond (68%), City of London (53%) and Islington (45%). Harrow’s target for 2011-12 is 50%.						
NI 135 - discontinued-	53.3% top quartile	1 of 31	52.1% top quartile	1 of 33	43.1% top quartile	1 of 32
Carers - % of carers assessed/reviewed and receiving a service (as a % of clients receiving services) We have consistently achieved top performance in this indicator. The nearest London Borough is Newham with 34%.						
NI 145 (NOM 1G)	71.5% top quartile	7 of 32	63.6%	13 of 33	70.1%	16 of 33
LD clients in settled accommodation We should disregard results from 2 years ago when data quality across London was very poor. Our position has now moved to top quartile. The best result recorded is 85% in City of London with Barking & Dagenham at 81%						
NI 146 (NOM 1E)	18.4% top quartile	2 of 31	14% top quartile	5 of 33	7.7%	14 of 32

Figures collated by Service Performance Team 7th Sept 2011

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LD clients in employment

We have improved our position in London, with only Bexley reaching a better score (19.1%).

Data for delayed discharges from hospital (NI 131) and Mental Health employment (NI 150) and settled accommodation (NI 149) are not currently reported. We are expecting Dept Health to release the MH indicators in due course. We will check why NI 131 has not been reported.

The Dept of Health have said they will not report on waiting times indicators (NI 132 and NI 133) because of their deletion from the NIS mid-year.

Other new National Outcome Measures (NOMs) are not included here because they are new for 2011-12. Benchmarking of these new indicators will be done on a voluntary basis across London through groups such as the LIEG. We will check if this information will be made available.